

# Return Authorization

MOTORTECH RMA-Number*	Incoming Date
-----------------------	---------------

Marked with \* has to be filled in by customer (fill in mandatory)

Reason for return*	Mandatory Documents and Information*	
<input type="checkbox"/> Warranty Claim <sup>1)</sup>	<b>Mandatory to attach a copy of invoice <sup>1)</sup></b> <b>Failure Description › mandatory to fill in page 2<sup>1)</sup></b>	
<input type="checkbox"/> Repair	Failure Description › mandatory to fill in page 2	
<input type="checkbox"/> Application for Redemption	Explanatory Statement	
Customer/ Company/ Address*		
Customer Number*		
Other Reference-Number*		
Contact Person*		
Telephone Number*		
E-Mail-Address*		
Fax Number*		
Part Number*	MOTORTECH	Customer
Product Description*		Quantity
Serial Number, if available*		PC-code*

## Enclosure

Invoice*	Number	Date
Further Documents		

# Failure Description

MOTORTECH RMA-Number*	Incoming Date
-----------------------	---------------

Marked with \* has to be filled in by customer (fill in mandatory)

Short Shipm./ Excess Del.
 Transport Damage
 Wrong Items Delivered

Technical failure as described below:\*

Notes\*

**<sup>1)</sup> Important note for processing of your warranty claim:**

- Warranty claims without failure description (see above) and attached copy of invoice unfortunately cannot be processed in our organization.
- Test expenses for unwarranted claims are charged.
- **With placing a warranty claim you accept the currently communicated prices for ignition controller or VariFuel/Gas Mixer maintenance!**

\_\_\_\_\_  
City, Date

\_\_\_\_\_  
Company stamp / Signature